



## City of Hurst Public Wireless Internet Access Usage Policy

The City of Hurst Public WiFi is provided for users with laptops or other portable devices. The access points will allow user's access to the Internet during preset time periods.

The Wireless access points provide filtered internet access.

The City of Hurst cannot guarantee a secure connection to the Internet. Users of this connection are advised to ensure that their equipment uses the latest anti-virus builds, spy ware and other standard protection software to ensure unauthorized access to the users device.

The City of Hurst staff will not provide technical support to the end user.

Printing access is not available via WiFi.

The City of Hurst is not responsible for any information that is compromised, hacked, stolen, or any damage caused to users hardware or software while connected to the City of Hurst Wireless Access Points.

The use of this connection for illegal or commercial purposes is prohibited. Usage of this connection may be monitored and information may be given to local, state or federal authorities.

By accepting this agreement you hereby release and hold harmless the City of Hurst, its officers, agents, servants or employees from any and all liability or responsibility for any and all claims or expenses arising directly or indirectly from the use of the connection, whether or not caused, in whole or in part, by alleged negligence of the City of Hurst, its officers, agents, servants, employees, volunteers, representatives or advisors.

### WHAT YOU WILL NEED

A wireless enabled device such as a PDA or laptop with a wireless network card (802.11b or 802.11g standards)

Headphones for audio content (please be courteous to your fellow patrons and remember that the library is a place of study.)

A charged battery (power outlets are only available in the Study Rooms)

A removable media device (Printers are not connected to the public access wireless network. Should you need to print, save your work to a floppy, writeable CD, or USB drive and schedule a session in the Computer Center.)

An e-mail address (The welcome screen asks for an email address once you establish your connection.)

Privacy & Virus Security (The security settings have been disabled on our wireless network to make access easier for our patrons. We recommend that you protect your computers and your personal data before connecting to any public access wireless network.)

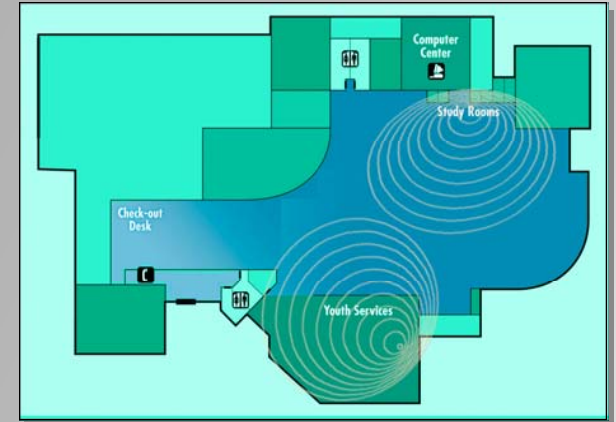
Our wireless network will be available only while the Library is open.

### Library Hours

Mon. Wed. Fri. Sat.	10:00 a.m. - 6:00 p.m.
Tues. & Thurs.	10:00 a.m. - 9:00 p.m.
Sun	Closed
For special Holiday Hours, see our Monthly Calendar or our Website	



**Hurst Public Library**  
901 Precinct Line Road  
Hurst, Tx 76053  
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The Map above shows the locations of our wireless network access points—one in the Youth Area, and one providing access for the Study Rooms and Cubicles.

### How to Connect

- 1<sup>st</sup>, you'll need a wireless enabled device, or a laptop computer with a wireless network card (802.11b or 802.11g standards).
- Check that the device is working, and follow the same process for detecting and connecting to a wireless network that you would elsewhere.
- From the list of detected wireless networks, choose the one named **Borg**. That is our public access wireless network. Security encryption protocols have been disabled to make it easier for our patrons to connect.
- Open your internet browser, and a welcome page containing our wireless internet access usage policy should appear.
- The welcome page asks only for an email address, and from there you have access to the internet just as you would from the Computer Center.

Hurst Public Library staff cannot help you connect to the wireless network. See the inside of this brochure for a list of resources that might assist you further.

# WiFi library



## FREQUENTLY

**Can library staff help me get my laptop or PDA connected?**

~No. For liability reasons and to ensure the privacy of our patrons, Hurst Public Library staff cannot help with connecting wireless devices to the wireless network.

**Why does the signal strength from the wireless network vary depending on where I am sitting?**

~Factors that can effect the strength of radio wave signals include physical obstacles like walls or metal bookshelves, distance from the access point, even other wave transmissions in the area. Library staff can show you where in the building you are most likely to receive a strong signal.

**Why is there more than one network listed?**

~Our public access wireless network is the one named *Borg*. Any others are private networks, or those maintained for city use only.

**Do I have access to the Library Catalog or the Reference Databases over the wireless network?**

~Yes. Internet access is the same over the wireless network as it is in the Computer Center.

*Some Helpful Titles from the Hurst Public Library Collection*

<b>Wireless Home Networking for Dummies</b> by Danny Briere	004.65 BRI
<b>Wireless All-in-One Desk Reference for Dummies</b> by Todd Carter	004.65 CAR

## ASKED

**Can anyone access the wireless network?**

~Yes. Currently, our wireless network is open to all visitors. The welcome screen asks only for an email address.

**When is wireless access available?**

~Only during library hours (see the back of this brochure for our regular weekly schedule).

**Is there a time limit for wireless internet access like in the Computer Center?**

~Your connection to the wireless network will need to be re-authenticated every hour, which means you will need to re-establish your connection once an hour for as long as you are connected. There is no limit to the number of times you can reconnect.

**Are there any restrictions to how I use the internet?**

~Yes. The same *Acceptable Use Policy for Public Access and Internet Computers* applied to the use of the PCs available in the Computer Center extends to the use of the internet over the wireless network. For a more detailed description of these policies, ask us in the Computer Center or at the Reference Desk.

**Is access to the internet filtered?**

~Yes. Internet access over the wireless network is filtered, as it is in the Computer Center.

**Can I access the wireless network from the Library Park gazebo?**

~No. The wireless network can only be accessed from inside the building.

## QUESTIONS

**Are there any hardware/software requirements?**

~Yes. You will need a wireless enabled device or laptop with a wireless network card (802.11b or 802.11g standards), a charged battery (power outlets available only in study rooms), and headphones for audio content.

**Can I print documents over the wireless network?**

~No. If you need to print, save your work to any portable storage device (writeable CD, floppy, USB drive, etc.) and schedule a session in the Computer Center. You could also send the document to yourself in an email and retrieve it online from a Computer Center PC.

**Is my private information safe while connected to the wireless network?**

~The security settings on our wireless network have been disabled to make it easier for patrons to access it. It is important that users learn about personal wireless security before they connect to any wireless network.

**What if I follow your directions and still can't connect?**

~Again, library staff cannot for liability and privacy reasons help users set up their connection to our wireless network.

*Online Resources about Personal Wireless Security*

<b>The Complete Guide to WiFi</b> provided by JiWire	<a href="http://www.jiwire.com/wi-fi-security-traveler-hotspot-1.htm">http://www.jiwire.com/wi-fi-security-traveler-hotspot-1.htm</a>
<b>Wireless Security</b> provided by OnGuard Online	<a href="http://onguardonline.gov/wireless.html">http://onguardonline.gov/wireless.html</a>