

The last year of the first decade in the new millennium was a challenging one across the nation. 2009 was no different for the City of Hurst. What was different in the city of Hurst was our ability to get creative. And we did. We broke ground on a future hallmark facility in our city, the Hurst Conference Center. We began construction at just the right time, with building costs at all time lows. When the center opens it will bring in new visitors to patronize our businesses, stay in our hotels and ultimately contribute to our tax base and overall quality of life. We've implemented new, cost-saving programs with less money and fewer resources. And we continue to attract stellar businesses to our city including BJ's Brewhouse and Dallas Baptist University. And all that's just the tip of the iceberg. This annual report gives an overview of the many creative and innovative things your city is doing for you. We're thrilled to present 2009's achievements and look forward to another successful year of working for you.

Hurst City Council

- Richard Ward—*Mayor*
- Bill McLendon—*Mayor Pro Tem*
- Anna Holzer—*Council Member*
- Larry Kitchens—*Council Member*
- Nancy Welton—*Council Member*
- Charles Swearingen—*Council Member*
- Henry Wilson—*Council Member*

Mission Statement

The Mission of the City of Hurst is to provide cost effective programs and responsive services to enhance the quality of life in Hurst.

Public Works Operations

Water, Sanitary Sewer and Environmental Services

- Average daily water consumption was 5.32 million gallons per day.
- Repaired 34 water main breaks.
- Cleaned 91.6 miles of sanitary sewer mains.
- Prepared the Storm Water Management Plan Year 2 Report and submitted it to TCEQ.
- Recorded six human cases of West Nile Virus and detected seven positive tests for West Nile.

Street Maintenance and Traffic Control

- Residential streets overlaid by City and County with hot mix asphalt: 11.7 lane miles.
- Crack sealed a total of 84,000 square yards of asphalt pavement.
- Replaced: 1,219 linear feet of concrete curb and gutter
 - o 760 linear feet of concrete sidewalk
 - o 29 concrete drive approaches, 2 handicap ramps, 3 concrete valley gutters
- Maintained video-camera controlled devices at 25 city intersections to ease traffic flow.
- Installed black signal heads at 7 city intersections and LED's at 21 city intersections.

Planning and Community Development

- Building Inspection issued 2,797 permits and made 4,283 inspections.
- Bellaire Sustainable Development Plan and grant application.
- Reorganized to focus resources on older areas of south Hurst.
- Launched Residential Rental Inspection Program, maintaining appropriate standards for maintenance in residential neighborhood.

Significant Development Projects

- BJ's Restaurant & Brewhouse at the Mall
- A \$2.8 million remodel at the Wal-Mart Supercenter
- Aldi Food Store and OC Burger on Harwood/Precinct corners
- Moritz Kia and a new Quik Trip on SH 10
- A \$2.3 million expansion at North American Galvanizing, also SH 10
- The 135-unit Villas on Calloway Creek independent senior apartments on SH 10
- Two spec buildings in Precinct Ridge Office Park
- The University of Phoenix and Dallas Baptist University
- Mardel's in the Tom Thumb center
- \$2 million in remodels at Tarrant County College
- City of Hurst's Senior Citizens Activity Center & Heritage Village
- City of Hurst's Fire Station No. 2

Public Safety

Police

- 52,902 calls for service
- Implementation of Citizens on Patrol Program

2009 Crime Statistics

Sexual Assault 2008—16 2009—13	Murder 2008—1 2009—1	Burglary 2008—276 2009—318	Motor Vehicle Theft 2008—86 2009—89
Robbery 2008—40 2009—43	Aggravated Assault 2008—135 2009—134	Theft 2008—1,826 2009—1,931	

Fire

- New Fire Station No. 2 opened in February 2009.
- 650 families registered for the Ambulance Subscription Service, which has more than doubled since its inception.

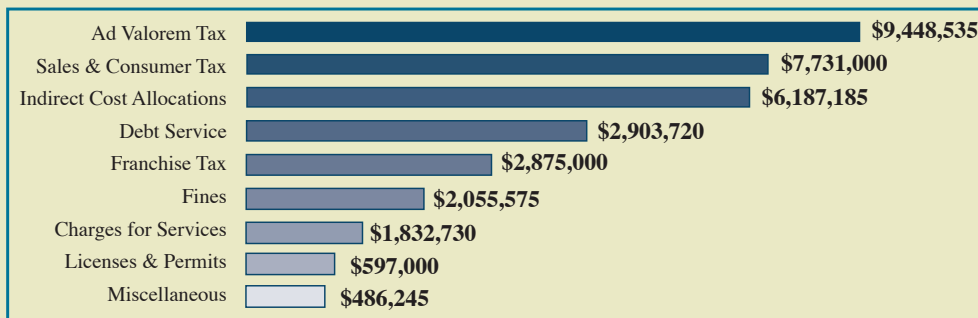
Calls for Service

	Fire	EMS	Hazardous Conditions	Good Intent Calls	False Calls	Other	Totals
2005	153	2431	150	280	266	436	3716
2006	178	2790	176	248	272	301	3965
2007	137	2892	235	262	291	461	4278
2008	190	2901	298	263	272	458	4382
2009	103	2756	175	324	270	521	4149

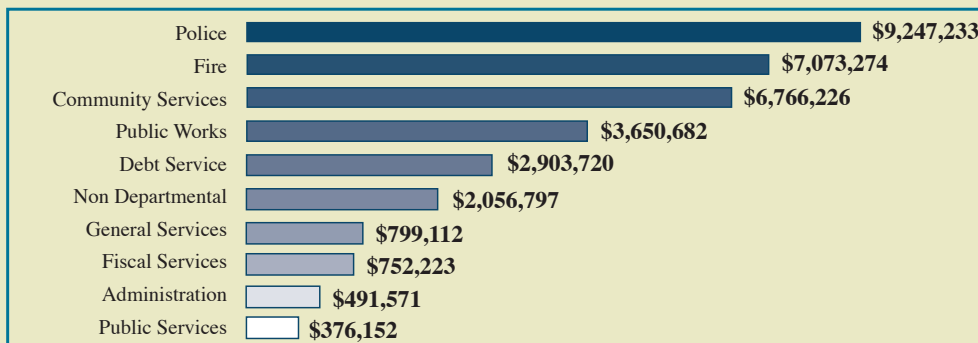
Fiscal Management

- Won 34th consecutive CAFR award and 21st consecutive Distinguished Budget Award.
- Fund balances maintain 90 days of operating reserve.

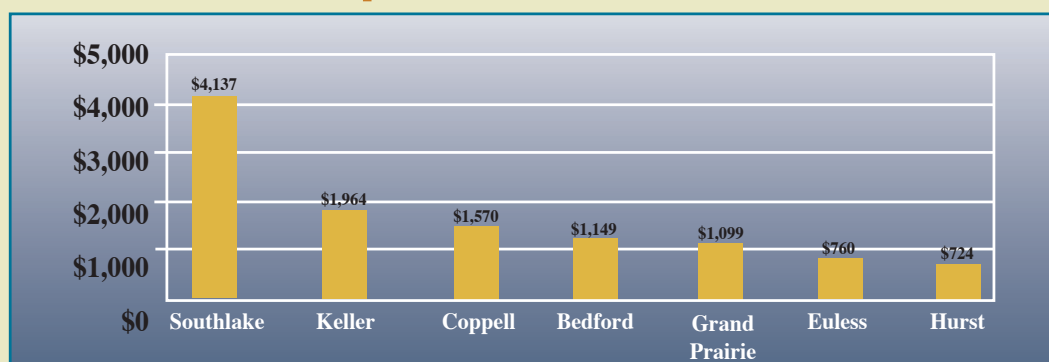
Where the Money Comes From



Where the Money Goes



Net Bonded Debt Per Capita



Source: 2009 Texas Town and City Annual Debt Survey (Debt Issuances through 2007)

■ Parks and Recreation

Parks

- Repaired Chisholm’s Children’s Pool foundation and resurfaced area.
- Installed UV Filtration Systems at both Aquatic Centers.
- 100 percent of irrigation controllers installed at athletic fields.
- 99 percent of flow meters and master valve installations complete.

Recreation

- 111,449 patrons attended both aquatics centers representing a 17 percent increase over last year.
- 308,231 recreation center patrons.
- Hosted 13 special events.
- Booked 8,582 tennis center reservations.
- Stars & Stripes won four Texas Festivals & Events Association awards including best event photograph, best event/organization newsletter and best printed materials.

■ Volunteers in Action

- 140 active volunteers and 7 active volunteer groups.
- More than 15,000 hours donated this year, at a value of more than \$250,000.
- Average tenure of active volunteers: 9.6 years.

■ Library

- 211,826 patrons served at the Hurst Public Library.
- 428,000 items borrowed.
- 525 programs offered.
- Received \$28,448 through grants including a Wal-Mart grant and the Loan Star Libraries.

■ Senior Center

- Opened 27,500 square foot facility in November.
- More than 1,500 members signed up in the first two months of operation.
- More than 3,000 people visited within the first two months of opening.

■ Information Services

- Purchased and installed PC’s, printers, audio/visual equipment, network equipment, telecommunications, building security and other technology for the new Hurst Senior Center.
- Assisted with the planning and design of the new Hurst Conference Center and the Library expansion project.
- Provided technical support to modify the existing utility bills and facilitate the implementation of the storm water drainage fee.

■ Community Relations

- \$25,690 donated to United Way Agencies in Tarrant County through employee contributions in October.
- Rehabilitated four senior and disabled citizen’s homes at 11th annual Employee Giving Day.
- Eighth year of promoting exemplary customer service throughout the organization.

City Staff

Allan Weegar—City Manager
 Allan Heindel—Deputy City Manager
 Jeff Jones—Assistant City Manager
 John Brown—Fire Chief
 Rita Frick—City Secretary

Ron Haynes—Director of Public Works
 Dale Harwell—Information Services Manager
 Mike Morgan—Director of Planning and Community Development
 Steve Moore—Police Chief
 Clay Caruthers—Director of Finance
 Steve Bowden—Director of Economic Development
 Ashleigh Whiteman—Communications Manager

